

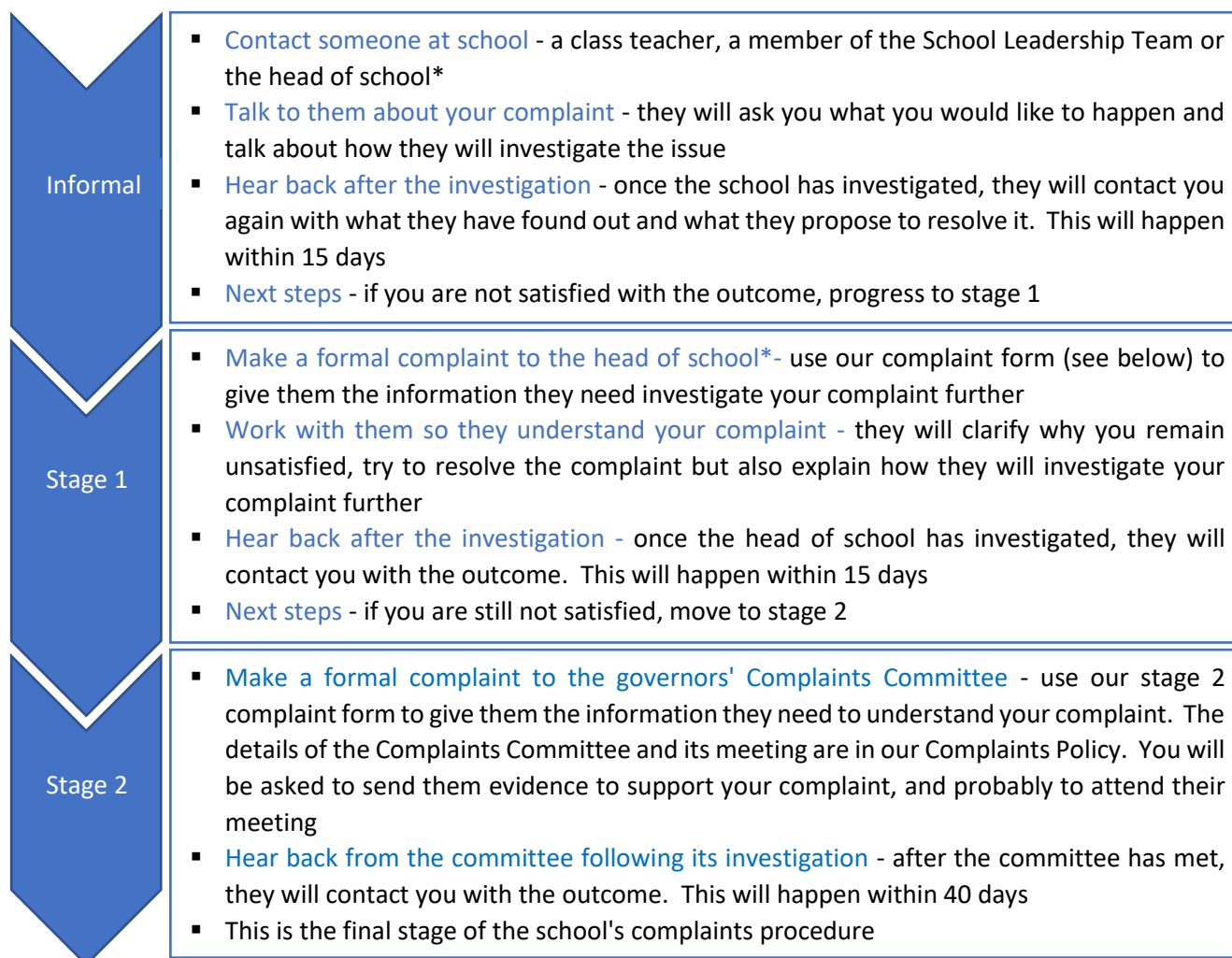


Brookwood Primary School Complaints Process

We try hard to provide the best education possible for all our pupils. We welcome feedback and accept that not all of this will be positive.

If we have fallen short of your expectations, please come direct to us in the first instance, rather than approach a third party, so that we can work together to resolve your concern quickly and effectively.

Our Complaints Policy can be found on our website <https://www.brookwood.surrey.sch.uk>. Here is a summary of the process:



* If your complaint is about the head of school or governors, the complaints policy tells you who to contact.

Here are the contact details you will need to make a complaint. If you would like help, please contact the school office team who will arrange this for you.

Brookwood Primary School
Connaught Road
Brookwood
Woking
Surrey
GU24 0HF
Tel: 01483 473315
Email: office@brookwood.surrey.sch.uk

Head of School:
David Gunning
Email: head@brookwood.surrey.sch.uk

Chair of Governors:
Cath McCormick
Email: cathmac47@yahoo.co.uk

