



CHANGES TO OUR T&Cs

This is just a quick message to let you know that we've updated our terms and conditions. We wanted to let you know about these updates as it may affect any future bookings with us.

Here is a quick summary of the key changes:

- If you are a After School Care/Holiday Activities/Inset Activities/Breakfast Club customer, we are unable to credit or make changes to the dates you have booked unless a family/medical emergency arises. We can of course extend your session if needed, but you will need to make contact with our team to confirm this.
- If you are a After School Sports/Saturday Strikers customer, we are unable to credit any sessions that have been missed unless a family/medical emergency arises.

WHY HAVE THESE CHANGES BEEN MADE?

We do realise that on occasions circumstances may change to your childcare arrangements and as a company we aim to support your needs when we are able to do so. We hope you can appreciate as a business we have to plan ahead, have the correct staff in place and food provisions, so when we receive cancellations/amendments at short notice it can have an effect on our business.

If you'd like, you can read the full [Terms & Conditions](https://www.nssport.co.uk/terms-conditions) at [nssport.co.uk](https://www.nssport.co.uk). You don't need to do anything, just be aware these changes will take effect from Monday 15th November 2021.

Thank you for choosing NSSport.

THANK YOU FOR YOUR SUPPORT